



## SERVICE HOTLINE

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**REFERENCE NUMBER:** 24/2018

1 February 2018

### **DELAY OF THE INTEREST RATE AND CURRENCY DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATION 31 JANUARY 2018**

The JSE picked up a technical problem with the production routines on the evening of Wednesday, 31 January 2018. This problem resulted in the dissemination of the Interest Rate and Currency Derivatives file (IR.Zip) being delayed by 2 hours and 35 minutes.

The problem was attributed to a technical error with regards to risk management calculations, which prompted a review on margin results.

The issue was resolved and further in-depth root cause analysis of the problem will be done to alleviate this specific type of problem from happening again.

The JSE apologises for the impact to your operations and the inconvenience to your data users.

#### **Market / Service:**

JSE Interest Rate and Currency  
Derivatives End of Day Data Service

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)

#### **Issued By:**

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